

# Pont Inc SMS Terms of Use

Last Modified: November 7<sup>th</sup>, 2023

The following Terms of Use ("Agreement") govern your use of the software, services, and websites (collectively referred to as the "Services") provided by Pont Inc. ("we," "us," "our," or "Pont").

#### 1. Consent to Communication:

By opting in to receive SMS messages from Pont Inc, you consent to Pont contacting you by text (possibly through an automatic system) at the mobile number you provide in connection with your Pont account or any number you have otherwise given us(e.g., when opting into Pont coupon program by filling out the opt in form online), which may include marketing messages. Consent to receive texts is not a condition to purchase any goods or services. If you do not wish to receive text messages, please use email to receive your coupons.

### 2. Opt-Out:

You may opt out of SMS communications at any time by texting "STOP" in response to a message, or by texting "STOP" to the designated Pont short code. Upon receiving your "STOP" message, we will send a confirmation message. No further messages will be sent after your optout is processed. To opt back in, simply respond START, to opt back into SMS communications.

## 3. Help and Support:

For assistance or to remember the supported keywords, text "HELP" to the designated Pont short code. We will respond with usage instructions and opt-out information.

# 4. Cost and Frequency:

Message and data rates may apply to any messages sent to or received from us. The frequency of messages varies according to user interaction. Typically, this is one offer per prescription. If you have questions about your text or data plan, contact your wireless provider.

## 5. Customer Service:

For any questions regarding the services provided by this short code, please contact the Pont support at support@pontrx.com